

Quality Control Agreement with Delcotex:

Scope of validity

Deliveries of materials, substances, preparations and services and products, for Delcotex Delius Techtex GmbH & Co. KG.

General objective

All products and services sourced by Delcotex have a significant impact on the quality of the products manufactured by Delcotex.

The quality of the products and services supplied and the quality capability of the suppliers and service providers are therefore key criteria for us.

In addition to our General Terms and Conditions of Purchase and Procurement, the following points are contractual components of our orders:

Basic condition

The supplier/service provider guarantees by means of suitable organisational and material measures that the products and services delivered comply with all agreements made to the delivery contract as well as with all legal and official regulations applicable in Germany.

Delcotex must be informed promptly of any non-conformities with these agreements, as well as of the actions taken to restore conformity.

2. quality management

The supplier/service provider agrees to implement, maintain and continuously develop an effective quality management system which complies with DIN EN ISO 9001:2015.

If the supplied product is intended for the automotive industry, management certification in accordance with IATF 16949:2016 and DIN EN ISO 14001:2015 must be aimed for.

3. evidence of quality

The supplier agrees to send an inspection certificate according to DIN EN 10204-3.1 for each delivery/batch in advance, at the latest, however, with the arrival of the goods.

The test certificates are to be provided to Delcotex in electronic form and sent to the respective purchaser by e-mail. In addition to information on the product designation, the test certificate contains the actual values of the specified product characteristics determined at the supplier/service provider.

4 Production Part Approval Process/requalification

The supplier agrees to send a Production Part Approval Process (PPAP) according to VDA Volume 2 for each product/service which Delcotex procures for the first time in advance, at the latest, however, upon arrival of the goods/service. The PPAP report is to be provided to Delcotex in electronic form and sent to the respective purchaser by e-mail.

After presentation of the first samples and the PPAP report submitted by the supplier, Delcotex decides on the release. A release of the initial samples by Delcotex does not release the supplier from the responsibility for the quality of the products.

The release is of a purely technical kind and does not constitute a delivery order.

After 12 months, a requalification test is to be carried out without being requested and is to be provided within 24 hours upon request.

5 Complaints, measures

In case of complaints, the supplier agrees to analyse each non-conformity and to inform Delcotex in the form of an 8-D report. The 8-D report is to be sent to Delcotex within 10 days to the respective purchaser by e-mail.

If it is detected that agreements made, e.g. quality characteristics, deadlines, delivery quantities, cannot be complied with, the supplier shall inform Delcotex immediately and clarify the further action. This also applies to non-conformities detected after delivery. In the interest of a quick solution, the supplier shall provide the necessary data and facts. Technical changes as well as process changes require the consent of Delcotex.

Delcotex must be informed about changes to the product and processes.

This applies in the case of:

- any changes to the product, in particular any changes to functional, processing or safety-relevant product parts,
- change of sub-supplier,
- changes in test procedures/equipment,
- relocation of production sites,
- other changes where an influence on the quality cannot be excluded.

7 Documentation

The supplier keeps all quality records and any samples and specification documents (specifications, drawings, work and test plans) for a period of 25 years after the last delivery of the respective contractual item to Delcotex.

8 Traceability

The supplier agrees to ensure the traceability of the products delivered by him. In the event of a detected defect, the containment of the defective parts/products/batches etc. must be ensured to the extent that a clean point can be clearly defined.

9. supplier audit

The supplier agrees after prior appointment that Delcotex will carry out a process audit according to VDA 6.3 and/or a process-related system audit according to IATF 16949:2016 and/or a system audit according to DIN EN ISO 9001:2015 at the supplier/service provider.